This easy to read guide tells you about St. Michael’s House Five-Year Strategic Plan 2017-2021.

We hope that the images used are easy to understand. We know that there is no one set of symbols that work for everyone.

People with disabilities worked on making this guide easy to read.

The bigger copy of the strategic plan has more information if you need it.
Goal 1: Give people the services and supports they need

St. Michael’s House will understand how to support you best and will help you to live the life you want.

St. Michael’s House will make sure you have a person-centred plan.

What is a person-centred plan?

A person-centred plan will help others listen to what you want.

A person-centred plan will help staff to understand how to support you the way you want.

A person-centred plan makes a good change in your life.
Goal 1: Give people the services and supports they need

St. Michael’s House will understand how to support you best and will help you to live the life you want.

St. Michael’s House will:

- Train staff to help you with your plan.
- Make sure you have choice and control in your day to day life.
- Help you know your rights.
- Help you stand up for yourself.
Goal 2: Make best use of resources

St. Michael’s House will spend money in a good way.

St. Michael’s House will:

Make sure you have help at different times in your life.

Help you in school.

Help when you leave school.
St. Michael’s House Five-Year Strategic Plan 2017-2021
Easy to Read Guide

Goal 2: Make best use of resources

St. Michael’s House will spend money in a good way.

St. Michael’s House will:

Help you find a job.

Help you in your home.

Help you as you get older.
Goal 3: Provide measurable standards of service, excellence and innovation

St. Michael’s House will make sure we are doing a good job.

St. Michael’s House will:

- Follow the law.
- Follow Government rules.
Goal 3: Provide measurable standards of service, excellence and innovation

St. Michael’s House will make sure we are doing a good job.

St. Michael’s House will help to:

- Keep you safe.
- Keep you fit and healthy.
Goal 4: Ensure that individuals, families, employees and volunteers are skilled

St. Michael’s House will make sure everyone is supported to do a good job.

St. Michael’s House will:

- Help you learn new things.
- Help you take care of yourself.
- Give you training to live the life you want.
Goal 4: Ensure that individuals, families, employees and volunteers are skilled

St. Michael’s House will make sure everyone is supported to do a good job.

St. Michael’s House will:

- Give your family training to do their best job.
- Give staff training to do their job well.
Goal 5: Build strategic alliances to bridge gaps

St. Michael’s House will make the best use of your area and work to make it stronger.

St. Michael’s House will:

- Make sure you can use hospitals in your area.
- Make sure you can use advocacy services in your area. An advocacy service helps you to speak up for yourself. An advocacy service helps you to sort out a problem.
- Make sure you can use nursing homes in your area when you are older, if you want to.
Goal 6: Have strong governance structures

St. Michael’s House will make sure that our service is safe and good quality.

St. Michael’s House will:

Listen to you to see what you want from the service.

Give you information about what is happening in St. Michael’s House.

Give you information about how St. Michael’s House works.
Goal 6: Have strong governance structures

St. Michael’s House will make sure that our service is safe and good quality.

St. Michael’s House will:

- Give your family and staff information about what is happening in the service.
- St. Michael’s House will put rules in place on how they will spend money.
The Next Step:

These are the goals for St. Michael's House.

St. Michael's House will:

Talk to you about goals.

Keep checking to see how they are doing with the goals.

Will keep notes on the goals.

Talk to staff and family about the goals.
There is a bigger copy of the St. Michael’s House Five-Year Strategic Plan 2017-2021 with more information in it.

There is a Plain English Version also.

You can get it on our website, www.smh.ie.

You can also get a copy by contacting us by phone at (01) 8840200 or emailing info@smh.ie.

If you do not have access to the internet or if you need help with this information, please contact us at:

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This easy to read guide was produced by Adults who attend St. Michael’s House, Le Cheile Service in Dublin.

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