



HSE Funded Disability Day Services

Information Booklet for Families

Integrated Health Area Dublin North County; Dublin North City & Dublin North West

September 2026

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Introduction – What is the Purpose of this Booklet.

Like their peers many young people with a disability progress from school on to further education and training or higher education and training. Others progress directly to Open Employment. There are a number of supports available to support these transitions. Links to resources for those progressing on these pathways can be found on page 22 of this booklet.

Some people with a disability may benefit from attending HSE funded short term training to progress on to further education and training; higher education; and /or employment. Others may benefit with access to long term adult day service supports. In such cases a referral to HSE funded disability services is one option individuals, their families and schools may consider. This booklet outlines what happens next when a referral for HSE funded adult day services is submitted to the day opportunities team in Dublin North City, Dublin North West, and Dublin North County.

HSE Adult Disability Day Opportunities

Adult Disability Day Services are commissioned and co-ordinated by HSE Day Opportunities Teams nationwide. HSE Day Opportunities Teams offer guidance and support to people with a disability who may require supports to find a training option or support service that is suited to their needs.

People who may require HSE funded adult disability day service supports, may make direct contact with, or be referred (with their consent) to HSE day opportunities teams. The day opportunities teams will accept a referral for a young person from 16 years of age to support planning for an adult service. HSE Day Opportunities welcome referrals directly from people with a disability, in advance of leaving school, from schools transition co-ordinators; parents and carers; and/or linked professionals e.g. Children's Disability Network Teams. The referral process set out within this document is the same whether the person is a young school or training leaver, or older adult seeking services for the first time, or returning to seek services from the HSE.

What are HSE Funded Adult Day Services?

The HSE funds Disability Service Provider Organisations to offer adult disability day services. In some areas these supports are provided directly by the HSE. These services include training programmes that are time limited and Adult Day Services that may be offered on a long term basis in differing forms for adults with multiple types of disability.

Time Limited training programmes (Also known as Rehabilitative Training) are training courses funded by the HSE to develop life skills, social skills, and basic work skills. The courses usually last two years. These courses typically offer training modules which may act as a stepping stone to further education, training and/or employment options, or referral towards long term day service offering if this is indicated as appropriate towards the end of the person's time in training.

Adult day services are HSE funded programmes to provide day service supports to people, age 18 and over, with complex support needs. The programmes assist people to make choices and plans and to be an active, independent member of the community. Service Providers have individual service entry criteria and deliver varying degrees of supports to people with a very diverse set of needs, wishes and aspirations. The Types of services and supports offered from locations are set out on page 9 of this document.

New Directions

New Directions is the HSE's approach to supporting adults with disabilities who avail of day services. New Directions sets out twelve supports that should be available to people with disabilities using 'day services'. New Directions proposes 'day services' should take the form of individualised outcome-focused supports to allow adults using those services to live a life of their choosing in accordance with their own wishes, needs and aspirations. There is a structure set up nationally within each integrated health area (IHA) to implement New Directions. These New Directions Implementation Groups have representatives from every HSE funded adult day Service Provider within IHA areas.

** September 2026 – Please note links from page 4-6 are not working currently, HSE IT are working to restore these asap*

[Information New Directions](#)

[New Directions - Easy to Read](#)

[Watch the video 'Introducing New Directions' to learn more about our services](#)

[What is New Directions - Easy to Read Leaflet](#)

Person-Centred Planning

The core values of New Directions are Person-Centeredness, Community Inclusion, Active Citizenship and Quality. The HSE, people attending services and providers have worked together to develop accessible resources to help everyone understand what person-centred planning means for them. This includes information on person-centred planning, understanding what is important to the person, and how person-centred planning works for the person, family and friends, and staff working in HSE funded disability services.

[Access resources on Person-Centred Planning](#)

Person-Centred Planning is for people who use disability day services, their families and circles of support.

Person-centred planning supports each person to make their own choices and decisions. It supports each person to live their best life now and to plan for the future.

The National Framework for person centred planning is for people with a disability. It is an important part of New Directions.

[A Short Guide to the National Framework for Person-Centred Planning.pdf \(size 555.7 KB\)](#)

[Easy to Read - Information on the National Framework for Person-Centred Planning. pdf \(size 2.09 MB\)](#)

[**Easy to read information for Person-Centred Planning**](#)

[**Written information for Person-Centred Planning**](#)

Referral Information

When to Refer: Referrals should be made to the HSE at least 13 months in advance of the person leaving school. Students can be referred from age 16 for future planning purposes; however, it should be noted Adult day services can only commence once a person reaches 18 years of age.

Data Protection: The HSE will obtain and disclose, in strict confidence, relevant information and/or medical reports which are required for the purpose of providing supports to access and provide Adult Day Service Programmes. All information is stored and disclosed in accordance with Data Protection Legislation.

[Data Protection Information Leaflet \(PDF size 148 KB, 1 page\)](#)

Day Service referrals can be made to the local HSE disability day service office, details are set out below.

[Disability day services referral form \(PDF, 457 KB, 11 pages\)](#)

Send the form to your local [Disability Day Opportunities Office](#)

[School Leaver Referral Information \(PDF size 154.6 KB, 1 page\)](#)

What happens when you are referred to the HSE Day Opportunities team?

1. The HSE Day opportunities team will inform you that we have received a referral form. A member of the day opportunities team will contact you to confirm receipt of the referral and to check information. The referral will be added to a waiting list for a follow up meeting, if required.
2. A day opportunities officer will contact you to schedule a meeting to learn about you and your support needs. If you are referred from school, this may be arranged through the school liaison/ transition co-ordinator during school hours.
3. A Day opportunities officer will meet with you, and with your permission, those who know you best, e.g. Parents/ Carers/ Advocates. We will also ask to meet with key staff from your school, e.g. teacher or transition co-ordinator/ careers teacher.
4. We will ask you, and agreed others, a list of questions to help us understand your support needs and what you want from the services we fund. We will ask you and the school, or other professionals for reports. We will talk to you about HSE funded services and the background supports that may support your attendance, and other options if they may suit you.
5. The day opportunities officer may need to talk to services and colleagues about options available and will then come back to talk to you, or update your parents/carers/ advocates, if you choose this.
6. The day opportunities officer will fill in forms from what you tell us and send a referral for you to an agreed service provider or providers if appropriate.
7. The service provider(s) will look at this information and start their own assessment process. Each service has their own assessment and transition planning process. Providers may also have their own forms to be completed. This assessment differs by provider and may involve arranging a home visit; school visit; inviting you to a meeting with the service; inviting you to sample the day service; taking part in an observation placement; or open evening. We will let you know how long you may expect to wait to hear from the service.
8. The service provider's assessment process will help them understand more about your likes and dislikes and your support needs. It should also help you to learn more about the service too.
9. After they have completed their assessment the Service Provider will tell us if they can offer you a service and what they need to deliver this. If the provider feels they are not in a position to offer a service, they will discuss this with the day opportunities team and a day opportunities officer will follow up with you and discuss other options.
10. We will work to agree supports required with the service provider. Once agreement is reached the service provider will contact you to offer a service. Some providers may send out a letter of acceptance and/ or an agreement of placement, or transition plan for your review.
11. A start date will be subject to available space within service locations and any other staffing or resources that are required being in place.

Information specific to HSE Funded Adult Day & RT Service(s) in Dublin North City, North County & Dublin North West

HSE Policy tells us: Day Services and the Locations from which they are operated should:

- Build community opportunities and supports for people to live ordinary lives in ordinary places.
- Maximise opportunities for people to avail of community services and community experiences
- Facilitate active citizenship and meaningful participation in the person's community.
- Enhance the potential to build a natural network of support around people.

Across IHA Dublin North City, Dublin North County and IHA Dublin North West areas, there are multiple HSE funded disability service providers providing adult day service supports for a wide range of people, with a diverse range of support needs.

Some of these service providers operate from one service location only. Some support a small number of individuals with a specific diagnosis or support need(s). Other service providers manage many service locations and provide support to people with a variety of supports needs. Support provided from each location will differ depending on the needs of those they support.

Ideally a person will be referred to a service location as close to home as possible, however this may be impacted by service providers eligibility criteria, location capacity, or matching the model of support offered within the location to the person's wishes and needs.

The following table outlines the type of service offerings that are delivered from day service locations across Dublin North City, North County and Dublin North West.

Service Location Offerings By Type:

Service Location Type & Offering	Service Description – Time Limited Training
Time Limited Training Services. (also known as Rehabilitative Training).	Training courses are funded by the HSE to develop life skills, social skills, and basic work skills. The courses usually last two years. These courses typically offer training modules and may act as a stepping stone to further education, training and/or employment options. Time limited training services across the area can be broken down into the following sub-categories: Life skills focused short term training - Focus of training may be on a variety of independent living skills such as travel training and independence, goal setting and planning, development of money management skills, basic daily living skills such as budgeting, shopping, meal planning and preparation, self-advocacy, communication skills. and/or Accreditation/ certification focussed short term training. - Focus of training may be on achievement of QQI certification or ASDAN certification that will enable person to progress on to further education and training course or towards employment.

Service Location Type & Offering	Service Description – Long Term Support
Local Day Services	Adults attending may present with a range of support needs and staffing support levels. Programmes offered will be person centred and adapted within available resources to progress each individual's choices, abilities and goals. Supports offered will assist people to make choices and plans and progress to greater levels of independence, autonomy, advocacy, inclusion and integration. Programmes may be offered both on site and in the community and include activities such as independent living skills, personal development, education classes, social and recreational activities, and world of work. Each person will be supported to have their own Person-Centred Plan.
Community Hub.	Programmes and supports specifically targeted towards the inclusion and active participation of people in community programmes and activities. Low staff to person supported ratio would be indicated. Location will likely be in a shared community space or centrally located within town to enable independent access to the community. Person may attend the community hub for part of the day or week and will likely be involved at times during the week in employment, training, or participation in community activities separate to the service. Typically, the person may independently engage in certain planned activities and may return to the centre for meetings with keyworker or group-based activity. Each person will be supported to have their own Person-Centred Plan.
Day Service for Complex Behavioural Support Needs	Adults attending may present as requiring a high level of support and supervision to engage with a person centred plan. Transition and positive behaviour support planning and/ or input from a behaviour specialist or psychologist, may be indicated as beneficial and/ or required to support a transition to service and implement person centred plan in order for person supported to make choices and plans and be as active and independent a member of the community as possible. Individualised space and / or break out space is likely to be a feature of location design. In limited cases adults with complex behavioural support need may be linked to a day service location and supported on an outreach basis where this aligns to their needs and known will and preference.

Service Location Type & Offering	Service Description – Long Term Support
Day Service for Complex Medical &/ Or Health Care need	Adults attending may present as requiring a high level of support that is likely to involve health care led services to meet the specific needs of individuals while also assisting people to make choices and plans and to be an active and independent member of the community. Service location may be nursing led or staffed appropriate to a person's healthcare need. Person will be supported to have their own Person-Centred Plan.
Interim Specialised Transition Support	High support short term and part time service, primarily focussed on supporting a person to be able to transition into alternative HSE funded adult services. The Person is usually a young adult (18-25 years old) that has an autism or other diagnosis and may present with high levels of anxiety or self-isolation, with little to no community engagement or involvement. The Person will be supported to have their own Person-Centred Plan.
Community Outreach & Transition Support	Part time programmes and supports specifically targeted towards the inclusion and active participation of people to transition to mainstream community programmes and activities in a sustainable way. The intention of this programme is for HSE funded supports to reduce over time to a level of supporting the person to maintain their community links. The Person will be supported to have their own Person-Centred Plan.

Overview of HSE Funded Disability Service Providers in Dublin North City, Dublin North County, & Dublin North West

The following tables set out the service providers commissioned by the HSE in Integrated Health Areas in Dublin North City, Dublin North West and Dublin North County to offer day services and short-term training, and the service types that they offer from service locations in this area.

Providers listed may have a broader service offering in other integrated health areas. Only service types offered in this IHA area are listed.

Links to provider organisation websites are provided where further information on supports offered can be found.

Service Provider (& Weblink for further information.)	Service Type	Service Location/s	Eligibility Criteria
 www.autismachara.ie	- Local Day Service - Community Outreach Service	Dublin 9	Person must have a primary diagnosis of autism
 www.avista.ie	- Time limited training - Local Day Services - Community Hub - Day Service for Complex Behavioural Support Needs - Day Service for Complex Medical &/ Or Health Care need - Community Outreach & Transition Support Services	Dublin 7, 11, 15	Person must have a primary diagnosis of moderate / Severe Intellectual Disability. Person must live in catchment area. Person may also have another disability diagnosis e.g. Autism, Physical and/or Sensory Disability



www.behaviourdetectives.ie

- Interim Specialised Transition Support Service

- Dublin

- Person is usually a young adult (18-25 years old) that has an Autism or other diagnosis and may present with anxiety or self-isolation, with little to no community engagement,



www.crc.ie

- Local Day Service
- Community Hub
- Time Limited Training

- Dublin 3, 5, 13, & 15

- Person must have a primary diagnosis of physical and/or an intellectual disability and may have another disability diagnosis e.g. Autism, Physical, Sensory



www.childvision.ie

- Local Day Service

- Dublin 9

- Person must have a primary diagnosis of being blind or have a significant visual impairment and may have another disability diagnosis e.g. Autism, Physical, Sensory



www.chime.ie

- Local Day Service

- Dublin 7

- Person must have a primary diagnosis of being deaf or hard of hearing

 www.developingauthenticvalues.com	▪ Local Day Service	▪ Dublin 7	▪ Person must have a primary diagnosis of mild to moderate intellectual disability.
 www.gheel.ie	▪ Local Day Services ▪ Day Service for Complex Behavioural Support Needs ▪ Community Outreach & Transition Support Services	▪ Dublin 3, 9, 13 & 15	▪ Person must have a primary diagnosis of autism and may have an intellectual disability
 www.headway.ie	▪ Local Day Service ▪ Time Limited Training	▪ Dublin 7 & 11	▪ Person must have a primary diagnosis of acquired brain injury that is not progressive, including stroke, and must be medically stable
 www.eve.ie	▪ Local Day Services ▪ Time Limited Training	▪ Dublin 5, 7,8 & 11 ▪ Dublin North County	▪ Person must have a primary diagnosis of mental health challenges and/or intellectual disability and /or Autism.



www.iwa.ie

- Local Day Services
- Community Hub
- Time Limited Training

- Dublin 3
- Dublin North County

- Person must have a primary diagnosis of physical and/or sensory disability and may also have Autism and/or Intellectual disabilities

National Learning Network
Investing in People, Changing Perspectives

<https://rehab.ie/>

- Time Limited Training

- Dublin 7, 11 & 15
- Dublin North County

- Person may have intellectual difficulties, Autism, Physical & Sensory disabilities and/or experience some difficulty with learning And or person may experience mental health difficulties

Vision Ireland

www.vi.ie

- Local Day Service
- Time Limited Training

- Dublin 9

- Person must have a primary diagnosis of being blind or have a significant visual impairment and may have another disability diagnosis e.g. Autism, Physical, Sensory

NOW

www.nowgroup.org

- Community Hub
- Time Limited Training

- Dublin 1

- Person may have a diagnosis of intellectual difficulties, Autism, Physical and/or Sensory disabilities



www.praxiscare.org

- Local Day Services

- Dublin 13 & 15

- Person must have a primary diagnosis of autism and may have an intellectual disability



www.prosperfingal.ie

- Local Day Services
- Community Hub

- Dublin North County

- Person must have a primary diagnosis of moderate Intellectual Disability & live in catchment area. Person may also have another disability diagnosis e.g. Autism, Physical, Sensory



www.resilience.ie

- Local Day Service

- Dublin North County

- Person must have a primary diagnosis of Intellectual Disability. Person may also have another disability diagnosis e.g. Autism, Physical, Sensory



www.shine.ie

- Time Limited Training

- Dublin 1

- Person must have a diagnosed mental health condition



www.sbhi.ie

- Local Day Service
- Community Hub

- Dublin 15

- Person may have Spina Bifida and /or Hydrocephalus, associated conditions such as Scoliosis, intellectual difficulties, Autism, Physical and Sensory disabilities, Cerebral Palsy



www.smh.ie

- Local Day Services
- Community Hub
- Day Service for Complex Behavioural Support Needs
- Day Service for Complex Medical &/ Or Health Care need

- Dublin 5, 7, 9, 11, 13 & 17
- Dublin North County

- Person must have a primary diagnosis of moderate to Severe Intellectual Disability (ID) & live in catchment area. Person may also have another disability diagnosis e.g. Autism, Physical, Sensory alongside ID diagnosis



www.stewartscare.ie

- Local Day Services

- Dublin 9 & 15

- Person must have a primary diagnosis of intellectual Disability and may also have another disability diagnosis e.g. Autism, Physical, Sensory



[The Ability Hub](#)

- Local Day Service
- Day Service for Complex Behavioural Support need

- Dublin North County

- Person may have a primary diagnosis of Intellectual Disability and /or Autism and may also have mental health conditions, physical disabilities, or sensory impairments.



www.walk.ie

- Community Hub – community activation
- Time Limited Training

- Dublin 7
- Dublin North County

- Person may have a primary diagnosis of mild/moderate intellectual disability and may also have another disability diagnosis e.g. Autism, Physical, Sensory



www.yapireland.ie

- Community Outreach & Transition Support Services

- Dublin 7

- Person must be under 24 years of age and may have a primary diagnosis of intellectual difficulties, Autism, Physical and Sensory disabilities

[Use the map to find local disability service providers near you - hrb.ie](http://hrb.ie)

Additional Information Gathered at 'Understanding My Support Needs' Meeting that may inform Day Service progression Pathways

Multi-Disciplinary Supports.

Services offered in IHA Dublin North City and West include in some instances a limited cohort of clinicians employed by service provider organisations to manage waiting lists for clinical support for adults with a disability. A 2023 National HSE census of Multi-Disciplinary Team (MDT) need in day services, returned by over 80% of service provider locations, indicated that over 75% of people are not receiving the MDT supports required.

Where young people are in receipt of clinical supports as children, and it is appropriate and required to transition to adult clinical supports, gathering timely information as to the person's clinical need is essential to informing an appropriate onward service referral. Referrals from children to adult's specialist clinical supports need to be planned for and prioritised by disability service providers within available resources. Referrals onwards for day service supports to disability service providers need to consider whether any clinical needs identified can be met by the day service provider.

Eligibility criteria across service provider organisations differ, however all service provider organisations will require confirmation of diagnosis and recent clinical reports to inform their own assessment of referrals.

Families can support the understanding my supports needs process by gathering copies of all relevant reports including the young person's most up-to-date psychological or other diagnostic reports in advance of meetings with a day opportunities officer from the day opportunities team. Where a young person is currently supported by a children's disability network team discussing transition to adult services and supports that will be required with the relevant keyworker and requesting reports and transition plans will support the process.

Where a young person is receiving support from a clinician from a children's disability network team, or other clinical supports we will ask that clinical service keyworkers share relevant information and ensure the service the young adult is moving to has copies of relevant clinical reports, support plans and any other information on their needs that have been updated throughout the year e.g. Kardex for medication management where appropriate.

Respite in place & Being sought from Adult Services.

Within services offered in IHA Dublin North City and West a limited respite service is offered to children and adults with disabilities within existing resources on a prioritised need basis. Services available differs in form and frequency, and continuation of respite where it may have been available in children's services can be an area of concern raised by individuals and families at the understanding my support needs meeting.

At the Understanding my supports needs meeting, a Day opportunities officer will discuss Respite with you and your family. If respite is being sought from adult services we will work with you to complete relevant forms and send these on to our colleagues in the local disability managers office who will prioritise referrals on the basis of identified need and follow up with you accordingly.

Access to Transport

The provision of transport to facilitate access to day services is not part of core funding within disability services. In this context a day opportunities officer will discuss travel to and from potential day service placements with you and your family at the understanding my support needs meeting. Acknowledging the need for appropriate accessible transport, without which some people would not be able to access day services, the HSE works collaboratively with Day Service providers, the people attending the service and their families to find viable transport solutions within available resources.

Currently many families transport family member(s) to and from disability day services each day. Many other adults travel to and from their service location independently using public transport. Travel training initiatives with Dublin Bus are utilised and have supported service access and greater levels of access and independence in many cases. A limited number of transport runs are operated by disability service providers to facilitate access for adults attending day services where necessary and required. In these services waiting lists to access runs are in operation. In the context of funding constraints for transport a day opportunities officer will explore all options to progress a transport solution where this is required, these solutions may vary dependent on the day service provider and location identified as most suitable.

Deferral

Each year a percentage of referrals received by the HSE day opportunities teams nationally are for young people whose wish is to progress on to further education and training, higher education or directly into employment rather than to progress on to HSE funded day services.

People eligible for an adult day service, coming from either school or an short term training (RT) place, may defer taking up the adult day service placement for up to five years –This policy goal of deferral is to allow people to try alternative paths – either education or work – knowing that they have the safety-net of an adult day service place or an RT place open to them if they wish to return. Dependent on individual circumstances, information gathered and pathways being explored a day opportunities officer may discuss deferral with you in advance of, during or after the understanding my support needs meeting.

Information on Alternative Post School Education, Training and Employment Pathways and supports available.

Many people referred each year towards HSE day opportunities teams do not end up requiring HSE funded specialist supports. Others may seek guidance from the HSE day opportunities team and seek an onwards referral to day supports in parallel with exploring other options for further education and training. This may lead to a service placement offered being deferred to allow the person to explore further education and training.

Guidance from HSE day opportunities officers is not intended to replicate or replace the guidance available in mainstream education and this should be the first port of call for any individual in mainstream schools seeking to progress towards further or higher education.

The following is a list of links to information resources and supports available for post school options parallel to those funded by the HSE.

Inclusion Ireland – Post School Education and Employment Support Directory (2021 – 2022) – A comprehensive directory of supports available to young people.

[Post-school Options - Education - Inclusion Ireland](#)

AHEAD provides information to students and graduates with disabilities, teachers, guidance counsellors and parents on disability issues in education.

[Disability Supports - AHEAD](#)

DARE offers reduced points places to school leavers who, as a result of having a disability, have experienced additional educational challenges in second level education.

[DARE - Access College](#)

The National Council for Special Education (NCSE) - [Planning for Life After School - Guidelines for Students with Special Educational Needs and their Parents/Guardian](#)

Other Useful Information

Employability services provide an employment support service for people with a health condition; injury; illness and/or disability. Further information can be found at the following link:

[Employability Services](#)

Dublin North & Dublin North West	Employability Service, 3rd Floor Phibsborough Tower, Phibsborough Rd. Dublin 7	01 8747232	www.bitc.ie
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Social Prescribing - Social Prescribing is a service that assists people to access a range of in-person/online/phone supports to improve their own health and wellbeing.

[All Ireland Social Prescribing Network](#)

Citizens Information & Advocacy Services;

- **Citizens Information Service** – Provides details on information such as medical cards, social welfare and housing.
Phone: [0818 07 4000](tel:0818074000)
Website: www.citizensinformation.ie
- **NAS – National Advocacy Service** provides an independent, confidential and free service to people with disabilities who require a representative advocacy service.
Website: <https://advocacy.ie/>
Phone: 0818 07 3000 Email: info@advocacy.ie
- **Patient Advocacy Service** – The Patient Advocacy Service is independent, free and confidential. They support individuals to make a complaint about the care they have experienced in a Public Acute Hospital or a HSE-operated Nursing Home.
Phone: 0818 29 3003 Email: info@patientadvocacyservice.ie

AsIAM - Ireland's National Autism Charity which can provide advice and guidance to family members and people with autism.
Website – www.AsIAM.ie – on this website you can fill out a contact form and a member of staff from AsIAM will contact you.

Phone: 0818 234 234 Email: support@asiam.ie

Inclusion Ireland

[Inclusion Ireland](#) | [Advocating for Intellectual Disability Rights](#) – national association for people with an intellectual disability

Phone: 01 8559891 Email: info@inclusionireland.ie

The Decision Support Service

The DSS is a public body established to promote the rights and interests of people who may need support with decision-making.

[Welcome to the Decision Support Service website](#) | [Decision Support Service](#)