

St. Michael's House

End of Year Message for Families 2019

Adult Services

As we approach the festive season and the end of 2019, we would like to wish all the men and women who receive service, their families and our staff a very Happy Christmas.

The year, despite an environment of funding reductions and increasing costs, everyone has worked hard to maintain our high quality, person centred service that has positively impacted on the lives of individuals.

St Michael's House Adult Services is committed to achieving greater choice, independence and inclusion for adults with disabilities. Our services for adults are person-centred and our goal is to support all adults in leading a fulfilled life.

Our commitment to quality and excellence in everything we do is one of our core values and during 2019;

13 designated centres in Area 1 (mainly Ballymun region and surrounding areas) & 10 designated centres in Area 2 (mainly Coolock and surrounding areas) residential services successfully achieved HIQA re-registration. We also had two successful thematic restrictive practices inspection in 2019.

We extended our ASD Services (Autism Spectrum Disorder) and our adult hub service in Coolock and Green Street hub. We opened a new hub service in Nutgrove for our 2019 school leavers.

QQI (Quality Qualification Ireland)

We had three graduation evenings where we celebrated the achievements of many of our adult learners. 2019 saw 153 portfolios put through for certification with QQI. In 2019, we had a large number of courses running in a variety of locations across SMH but also many of our courses were also held in community based venues for our service users. We have also expanded the delivery of QQI into our local centres, and our awards evening in the Hilton Hotel in March and November of this year was the first time learners from our local centres attended the QQI awards night and it was huge success. We offer congratulations to all who graduated and those who supported the programme.

Cosán

June was Cosán celebration week. As you may know, Cosán was developed in 2009. It is an assessment and intervention tool that can be used as part of the Personal Planning Process to support staff to develop independent life skills for individual service users. We were very proud to showcase and celebrate the achievements of so many men and women who have been working extremely hard on their Cosán programmes across the organisation with celebrations in Goatstown, Ballymun and Coolock.

New Directions

During the year, we continued to support the move towards implementing New Directions in our Day services for adults and align our services under the themes of the HSE “New Directions” policy.

In 2020, the Service Areas will continue this work and will work as always to address the challenges that come our way and off course celebrate our achievements.

Michael Farrell, Director of Adult Services

& Conor Kenny, Director of Adult Services