



QAI AWARD



# Listening and Speaking



**QAI Level 2**

**Listening and Speaking**

**M2C03**



Course Information Book





# Who can do this course?



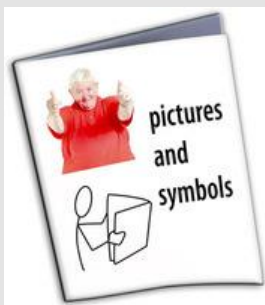
This is a QAI Level 2 course.



This course is for anyone who wants to learn more about listening and speaking.



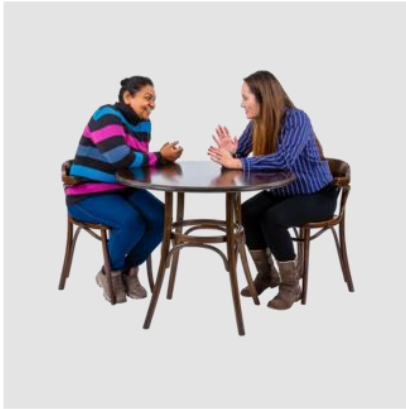
We can support you with communication, reading and writing.



We will use pictures, symbols and DVDs to help you learn.



# Who can do this course?



This course will give you more confidence with communication.



This course will suit you if you enjoy communicating with other people.



# Who can do this course?



Before you apply for the course, check you understand and are happy with:



- The learning goals



- The assessment you will have to do



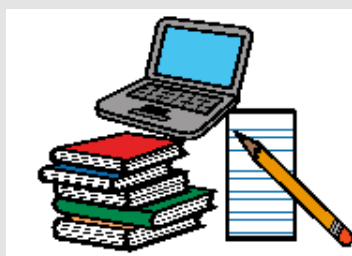
- The time the course will take.



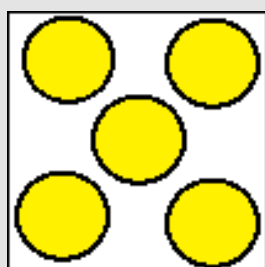
# How long will the course take?



This course will take around 25 class hours.



You will do work in class and some work at home.



This course is worth 5 credits.



The trainer will tell you how many weeks the course will be on for.



# How long will the course take?



The trainer will tell you how long each class will last.



Ask staff in your centre for more information.



# What assessments will I have to do?



The assessment for this course is called a portfolio.



You keep all the work you do on the course in a folder.



This folder shows the information and skills you have learnt on the course.



Your work will be assessed at the end of the course.

This means your folder will be checked.



# What assessments will I have to do?



The people looking at your work decide it is good enough to pass or that you need to do some more work.

Your work will be assessed by:



Your trainer



Another person from St. Michael's House



A person from QQI





# What will I learn on this course?



On this course you will:



Learn what good communication is all about.



Think about the things that help you to get information.



Think about the things that stop you from getting information.



# What will I learn on this course?



Show your listening skills in different tasks.



Find out how you can use information to make a choice.



Ask the right questions to get information.  
Think about what to do when you don't understand information.



Practise communicating with different people in different places.



# Where is this course on?



This course will be on in centres in St. Michael's House.



It may also be on in different places in the community.



Ask staff in your centre for information.



You can also contact Teresa or Paula for information.



# Where is this course on?



Ring Teresa on

01 299 0565



Email [teresa.gadd@smh.ie](mailto:teresa.gadd@smh.ie)



Ring Paula on

01 862 2458



Email [paula.smyth@smh.ie](mailto:paula.smyth@smh.ie)



# How do I get a place on this course?



Ask staff in your centre for an application form.



Fill in the form.



Send it to Teresa in Goatstown.



Or send the form to Paula in Santry Hall.