



St Michael's House

Requirements for Safe Visits June 2020

We are glad to announce that visits with service users in St. Michael's House are permitted under the Governments Updated plan. We know how important it is for service users to see their family and friends and we welcome the news that visits can begin again. Visitors are welcome from 15th June but there are a number of public health requirements to help keep service users, staff and visitors safe.

The Person In Charge of the residential house will give you more information on how to visit safely.

Public Health Requirements for Safe Visiting.

- ✓ Social distancing applies for all visits in all locations. There is information available if social distancing cannot be adhered to- please ask the person in charge.
- ✓ Visits must be scheduled to ensure appropriate arrangements can be made in advance of a visit.
- ✓ Family members /friends will be advised what is required prior to the visit
- ✓ Family members/friends will be asked to wash hands/use hand gel and take their temperature before the visit starts.
- ✓ Service users can meet family/friends in the garden of the residential service- this can be for more than one visitor for and there are no time limits.
- ✓ Service users can meet family/friends in a dedicated room in the residential service. This is for one visitor at a time and for 30 minutes only.
- ✓ Service users can meet family & friends in local parks/ beaches/ or go for a walk
- ✓ Travelling for service users in family cars/staff cars is not recommended at this time -SMH will try to provide transport on a SMH bus to meet family and friends.
- ✓ Visitors are required to limit interactions with other service users.
- ✓ Staff are required to wear face masks when supporting service users - please do not feel nervous or afraid of this.
- ✓ Where there are suspected or confirmed cases of Covid 19 in a residential house all visits to family homes, residential houses and outdoor family meetings will be suspended during this time.
- ✓ If visiting is suspended due to a suspected / confirmed case of COVID-19 you will be told that there is no visiting allowed. All staff will protect the confidentiality of the person who is suspected/confirmed of having COVID-19. You will not be told who the person is.
- ✓ SMH will record what visitors are in the centre/ garden on any given day- this will help with contact tracing if necessary.
- ✓ SMH will follow public health guidance.

If you need any further information please contact the Person in Charge. They will talk you through safe visiting in the centre.